

Designation: Operations System Engineer

Job Description

We are looking for talented engineers with strong foundations who can learn and pick up new tools on the fly. Manage the cloud infrastructure environment through cross technology administration (OS, databases, virtual networks), execution of scripting and monitoring automations. Act as operations support for all computer, network, storage, security, or automation incidents /requests. Monitor Servers and Support application/product. Handle Alerts/Alarm and provide support for OS, DB and applications.

General Qualifications

- Degree educated in Information Technology BE/ B. Tech., preferred
- The candidate should have 5-6 years' experience in handling Production Infra and DevOps
- Must have knowledge of AWS Cloud infra (EC2, ALB, ASG, Route53, IAM, S3 etc.)
- Must have knowledge of Linux (Ubuntu, CentOS etc.)
- Must have knowledge on Unix and Shell scripting (python, Perl)
- Must have Experience with Installation and troubleshooting of nginx, HAProxy, MySQL, Cassandra, ElasticSearch, Postfix etc. and any application which may be required
- Experience with configuring LBs like HAProxy and Nginx
- Experience with WANs, LANs, IP addressing, Subnetting, NAT, switching, VPNs,load balancers and firewalls in on premise and cloud environments.
- Experience with automation tools like Ansible/Puppet for bulk installation of applications
- Experience setting up open Source Monitoring systems like Nagios, Icinga or others.
- Experience with ticketing tools like Redmine etc.
- Experience with git and/or github
- Experience with LDAP/AD and SSO
- Experience with CI/CD tools like Jenkins is a plus
- Preliminary investigation of alerts based on a standard defined procedure
- Engagement with customer operations support team.
- Development/Modification of shell scripts to enhance the product monitoring abilities.
- Possess a good understanding of Internet based technologies (DNS, Security, IP Routing,SSH, FTP, HTTP/HTTPS, Email Routing, FTP, SMTP etc.)

Desired Characteristics

- Analytical and problem-solving skills
- Proactive and Highly motivated who can deliver independently while being a team player
- Good communication and interpersonal skills